



Recalling of SHORT CHIT TENDER NOTICE

Sealed Quotations are invited for Procurement of CCTV Cameras.

Ref: Premises/CCTV / Tenders 2024-25/168

Dt: 11.04.2025

The Mahabubnagar district cooperative central bank Ltd., tenders notification Dated: 26.03.2025 for procurement of CCTV Surveillance System at our branches as per the specifications provided by the bank through sealed quotations.

S No	Name of Work	Estimated Quantity
1	CCTV Units	21 branches +Head Office (180 No's)

No. of units subjected to differ as per requirement

1. Quotations must be submitted to:
H.No: 1-6-144/5A, Post Box NO 14, Dist. Court Road,
MAHABUBNAGAR-509001 T.S,
2. Additional/Revised details are attached to this notification at our website:
<https://.dccbmbnr.org>
3. Starting date for submission of bids 26.03.2025, time: 10:00 AM
4. Recall date for submission of bids 11.04.2025, time: 10:00 AM
5. Last date for submission of bids is 20.04.2025, time: 03:00 PM
6. Technical Bidding Opening date: 21.04.2025, time: 03:00 PM
7. Application fees of **Rs.5000/-** (Nonrefundable) before submission of bids and EMD of **Rs.70,000/-** (Refundable) after finalizing the tenders must be paid through NEFT to the following account details.
Name: The District Cooperative Central Bank Ltd., Mahabubnagar.
A/c No: 140120100000004
IFSC Code: TSAB0014001
8. For any queries contact R.Ramesh, AGM: 9912222653.
9. Bank decision will be final in the Tender process.
10. Bank has right to cancel or postpone tender process at any point of time

Sd/-
Deputy General Manager

General Instructions & Revised Terms and Conditions

A tender sealed quotations are invited from Original Equipment Manufacturers/ Authorized Dealers/ Vendors for of Supply of 180 Nos. IP Based CCTV Cameras Including Life Time Camera License.

Tender details:

1. Bidders have to be submitted through sealed quotations as per specifications and designs provided by the bank.
2. Application fees of Rs. 5,000/- (Non-refundable) should be paid before submission of bids for all works combined through NEFT/RTGS in favor of:
 - a) The District cooperative Central bank Ltd., Mahabubnagar
 - b) A/C No: 140120100000004
 - c) IFSC Code: TSAB0014001
 - d) Branch: Head Office, Mahabubnagar.
3. An EMD amount of 70,000/- (Rupees Seventy Thousand only) must be paid by the successful bidder after finalizing the bids, which will be refunded after Six months of completion of work through DD in favor of: The District Co-operative Central Bank Ltd., Mahabubnagar.
4. The Bidders are instructed to provide authorization letter from Original Equipment manufacturer (OEM) / Manufacturer while submitting the Bids.
5. Only those Original Equipment manufacturer (OEM) / Authorized Dealers/ Vendors who have minimum 3 years' experience in the field of undertaking similar works viz. Supply, Installation, Testing and Commissioning of IP based CCTV system and associated works for the office buildings/commercial premises/industrial houses and have, during the last 3 years, executed successfully similar works individually only need to apply for the Bid.
6. Copies of detailed work orders indicating scope and value of works executed should be submitted for validation of experience.
7. Client certificate regarding performance of the Bidder for the qualifying works are to be produced.
8. Details of service setup- In the format of Annexure I to be produced.
9. The Technical specifications / Catalogues and the names of manufacturers of specified item should be submitted.
10. TDS certificates matching with the payments related to the work executed shall also be enclosed.
11. Original Equipment manufacturer (OEM) / Authorized Dealers/Vendors who fulfill the above mentioned conditions will be eligible to bid for the works. Any tender submitted by a firm not satisfying the above criteria will be liable for rejection.

Request of Proposal

TENDER DOCUMENT

**QUOTATIONS ARE CALLED FOR SUPPLY & INSTALLATION IN BRANCHES AND
HEAD OFFICE OF MDCC BANK AS DETAILED BELOW**

WORK-1: Supply and installation of IP BASED CCTV Cameras in the branches and
Head Office

S.No	Description	Specification	Quantity
1	DOME Camera with specifications to be installed in each Branch	i) 3.6 mm 2 MP IP Cameras with minimum of 30 meters IR night vision ONVIF compliant (refer Pg.no.3 for in detail Specifications)	129
2	Bullet Camera with specifications to be installed in each Branch	i) 3.6 mm 2 MP IP Cameras with minimum of 50 meters IR night vision ONVIF compliant (refer Pg.no.3 for in detail Specifications)	51
4	NVR	32 Channel NVR with 4-SATA/HDD upto 10 TB each (refer Pg.no.4 for in detail Specifications)	1
		Minimum : 08 Channel NVR with 2-SATA/HDD upto 10 TB each each (refer Pg.no.4 for in detail Specifications)	21
5	POE Switches	8 port 10/100 Mbps IEEE 802.3af/at PoE+ Ports, 2× Gigabit RJ45 Ports. (additional SFP Port is desirable)	26
6	Surveillance Hard Disk Drive	10 TB	4
		8TB	42
7	Cat6 Ethernet Cable	CAT 6 cable of 100% Copper @ 30mts per camera	Approximately 5400 meters of cable required for all the Cameras to be installed.
8	Accessories for installation of CCTV Cameras	NVR Racks, PVC Conduit, RJ45 and Other Accessories	The Quantity required is to be specified by the bidder as per the CCTV

			requirement for branches as per item no.01 in pg.no.2
9	Supply and Installation	The supply and installation charges including the App for Centralized Viewing and management to be Specified in detail by the bidder.	
10	Central Monitoring at HO	CPU with Central monitoring software. The CPU should be with i5 processor or above 8GB RAM, 240GB SSD with wireless key board and mouse.	

Note: The CCTV surveillance system should support minimum Recording and Backup period of 180 days. Hence Bidders are suggested to provide devices compatible/suitable for the specified Recording\backup period of 180 days

Break up of CCTV Cameras required at Branches		
1	Total number of units to be supplied and installed	CC Cams requirement at Branches
		Branch with 32 Cams : 1 Head Office
		Branch with 8 Cams : 10 Branches
		Branch with 7 Cams : 2 Branches
		Branch with 6 Cams: 9 Branches
		Premises/ areas to be covered: Main Entrance, Customer Lobby, Banking Lobby, Cashier Cabin, Strong Room Entry and Exit Point, ATM room (Where ATMs are Present and if any required as per bank requirement)
2	No. of Branches where IP cameras are to be installed	21
3	Names of Branches	1. HEAD OFFICE. (MAHABUBNAGAR)
		2. ACHAMPET
		3. ALAMPUR
		4. AMANGAL
		5. ATHMAKUR
		6. BADEPALLY
		7. BIJINEPALLY
		8. DEVARKADRA
		9. GADWAL
		10. KALWAKURTHY
		11. KODANGAL
		12. KOLLAPUR

		13 KOTHAKOTA
		14 MAKTHAL
		15. NAGARKURNOOL
		16. NARAYANPET
		17. SHADNAGAR
		18 SHANTHINAGAR
		19. TOWN BRANCH
		20 WANAPARTHY
		21 MARIKAL
		22 YERRAVALLY
4	Preferred Makes of CCTV Cameras	Honeywell, Godrej, Panasonic, CP-Plus

	Branch	Total no of Cameras required (A+B)	Required no of Bullet cameras (A)	Required no of Dome cameras (B)
1	Achampet	8	2	6
2	Alampur	6	1	5
3	Amangal	7	2	5
4	Athmakur	8	2	6
5	Badepally	7	2	5
6	Bijinepally	6	1	5
7	Deverkadra	6	1	5
8	Gadwal	8	2	6
9	Kalwakurthy	8	2	6
10	Kodangal	8	2	6
11	Kollapur	8	2	6
12	Kothakota	6	1	5
13	Makthal	6	1	5
14	Nagarkurnool	8	2	6
15	Narayanpet	8	2	6
16	Shadnagar	8	2	6
17	Shanthinagar	6	1	5
18	Town Branch	6	1	5
19	Wanaparthy	8	2	6
20	Yerravalli x road	6	1	5
21	Marikal	6	1	5
22	Head Office	32	18	14
	Total	180	51	129

ANNEXURE FOR SPECIFICATIONS

Specifications for IP Cameras Dome / Ceiling / Bullet / Wall mount		
1	Image Sensor	1/2.8" CMOS
2	Number Pixels (H x V)	1920 x 1080
3	Electronic Shutter	1/25s ~ 1/100000s
4	White Balance	Auto/natural/street lamp/outdoor/manual/regional custom
5	Iris	Fixed Iris
6	Min. Illumination	0.01lux @ F2.0
7	AGC (Gain Control)	Auto / Manual
8	S/N Ratio	>56dB
9	Lens	3.6 mm fixed lens
10	Angle of View	Horizontal: 84°; Vertical: 45°; Diagonal: 100°
11	Day & Night	True Day Night
12	Wide Dynamic Range	Digital WDR
13	Video Compression	H.265/Smart H.264+/H.264/ H.264B/ MJPEG
14	Resolution	1080P (1920 × 1080); 1.3M(1280 × 960);720p (1280 × 720); D1 (704 × 576/704 × 480); VGA (640 × 480); CIF (352 × 288/352 × 240)
15	Number of Streams	2 Streams Main stream & Sub stream
16	Frame Rate	Main Stream: 1920 × 1080 (1 fps–25/30 fps) Sub stream: 704 × 576 (1 fps–25 fps) 704 × 480 (1 fps–30 fps)
17	Bit Rate	64 kbs ~ 6 Mbps
18	Encode Mode	CBR / VBR
19	Image Settings	ROI, Saturation, Brightness, Contrast, Wide Dynamic, Sharpen, NR, etc., adjustable through client software or web browser.
20	Remote monitoring	Web browsing, CMS remote control
21	Online connection	Support simultaneous monitoring for up to 3 users; Support multi-stream real time transmission.
22	Network Protocol	IPv4; IPv6; HTTP; TCP; UDP; ARP; RTP; RTSP; SMTP; FTP; DHCP; DNS; NTP; Multicast; ONVIF (Profile S/Profile T); CGI;
23	Interface Protocol	ONVIF
24	Motion Detection	Supported
25	IR Distance	30m
26	Weatherproof standard IP Rating	IP67
27	Power Supply	DC 12V/PoE
28	Power Consumption	<5W
29	IR Consumption ON	1 W
30	Operating Temperature	-40°C~+60°C , Less than95%RH

Network Video Recorder 8/32 Channels

1	Video Compression	Standard H.265, H.264
2	Inputs	8/32 CH IPC input
3	Output	HDMI X 1 : 1920X1080/ 1280X1024/ 1024X768
		VGA X 1 : 1920X1080/ 1280X1024/ 1024X768
4	Network Access Bandwidth	160Mbps Incoming/ 160Mbps Outgoing bandwidth
5	Network Input	8/32 CH IPC audio input
6	2-Way Audio	RCA
7	Local Output	RCA
8	Record Mode	Manual/Scheduled/Motion Detection
9	Playback	Play, Pause, Stop, Rewind, Fast play, Slow play, Next file, Previous file, Next camera, Previous camera, Full screen, Repeat, Shuffle, Backup selection, Digital zoom
10	Hard Disks Support	2 SATA, upto 10TB Each
11	Backup Mode	USB Device, Network (180 days)
12	Ethernet	RJ45 10/ 100/ 1000 Mbps x 1
13	Network Function	HTTP/HTTPS, TCP/IP, IPv4/IPv6, RTSP, UDP, NTP, DHCP, DNS, IP Filter, DDNS, IP Search, ONVIF 2.4, SDK, CGI
14	Mobile Software Compatibility	iPhone, iPad, Android (phone and tablet)
15	USB Ports	USB 2.0 or 3.0 2 PORTS
16	Operating Temperature – Relative Humidity	-10C to 55 C --- 10% to 90%, non-condensing
17	Certifications	BIS,CE, FCC/UL, RoHS Complaint

Schedule of Events

Sl No	Particulars	Remarks
1	Contact details of issuing department (Name, Designation, Mobile No., Email and office address for sending any kind of correspondence regarding this RFP)	Contact-1: Name: A. Jyothi Rani Designation: Dy. General Manager Contact Number: 9848574252 Contact-2: Name: R. Ramesh Designation: Asst. General Manager Email ID: rramesh_cpo@mbnrddccb.org Contact Address: (Mahabubnagar DCCB, Door No 1-6-144/5A, Near Telangana Chowrasta, Mahabubnagar-Telangana-509001.) Contact Number:9885532979
2	Details of Tender notification Availability & changes/amendments, if any to be issued	Can be downloaded from Bank's website https://mbnrddccb.org Changes/ amendments will be communicated through mail to the participating bidders who purchased bid document from time to time
3	Extension Starting date and time for Bid submission	11.04.2025
3	Last date and time for Bid submission	20.04.2025
4	Address for submission of Bids	Chief Executive Officer, The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar, Head Office, Near Telangana ChowRasta, Mahabubnagar-Telangana-509001.)
5	Date and Time of opening of Technical Bids	21.04.2025 and 3:00 PM Authorized representatives of Bidders may be present physical during opening of the Technical Bids. However, Technical Bids would be opened even in the absence of any or all of the Bidder representatives.
6	Opening of Indicative Price Bids	Price bid of technically qualified bidders only will be opened on a subsequent date (will be decided by Technology Evaluation Committee)

Sl No	Particulars	Remarks
7	Tender Fee/ Bid Document Cost	Rs. 5,000/- Amount should be deposited in A/c No: 140120100000004 IFSC: TSAB0014001 Account Name: RTGS/NEFT A/c Tender fee will be non-refundable.
8	Earnest Money Deposit	Rs.70,000/- Amount should be deposited in A/c No: 140120100000004 IFSC: TSAB0014001 Account Name: RTGS/NEFT A/c EMD shall be valid up to 180 days from bid submission date. Bidder should deposit EMD and Tender Fee separately.
Note: The Bank reserves the right to change the schedule mentioned above or elsewhere mentioned in the RFP, which will be communicated by placing the same as corrigendum on the Bank's website.		

INTRODUCTION

The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar, Head Office, **Mahabubnagar** (hereinafter referred to as "Bank") invites bids (hereinafter referred to as "bid/tender") for Supply, Installation and Maintenance of Network based CCTV systems ("hereinafter also referred to as "System") based on the requirements, specifications, terms and conditions laid down in this tender and its Annexes.

THIS DOCUMENT CONSISTS OF THREE PARTS.

- 1. PART I - DETAILS PROJECT SPECIFIC TERMS AND CONDITIONS**
- 2. PART II - DETAILS GENERAL TERMS AND CONDITIONS**
- 3. PART III - DETAILS SUBMISSION OF VARIOUS DOCUMENTS AS PER FORMATS PROVIDED AS ANNEXES-BIDDER TO SUBMIT THE SIGNED ANNEXURES ALONG WITH THE BID.**

PART I - PROJECT SPECIFIC TERMS & CONDITIONS:

1.1 CONTACT DETAILS ON BIDDING PROCESS:

Sl. No	Description of Information / Requirement	Information / Requirement
1	Name of contact officials for submission of EMD	As mentioned in Schedule of Events.
2	Address for Communication / Submission of Bids	
3	Contact e-mail ID	
4	EMD-NEFT Details. EMD through NEFT only shall be accepted.	

1.2 QUALIFICATION CRITERIA (QC):

Bidders who are participating in the tendering process should meet the eligibility criteria as given hereunder:

1.3. A Original Equipment Manufacturer (OEM QUALIFICATION CRITERIA):

Sl. No.	Qualification Requirements for OEM	Details/ Documents Required
1.	The OEM should be registered in India.	Copy of Certificate of Incorporation, GST Certificate and PAN to be provided.
2.	The OEMs must have its own Service Centre in Hyderabad.	Valid Address Proofs & other documents showing presence of service centers in Hyderabad city for last three years to be Provided.
3.	The OEM should have average annual Turnover of at least Rs. One Crore during last three years.	Copy of audited Profit & Loss statements for Business done in India for FY 2021-22, 2022-23 & 2023-24 to be provided.
4.	The OEM should have BIS Certification for NVR(Network Video record), Cameras, and other products (as applicable) it proposes to supply. Copy of relevant certificates to be provided along with the Technical Bid.	Copy of relevant certificates to be provided.
5.	OEM undertakes to provide copy of the Warranty Certificate(s) (as applicable) with Make, Model & Serial Number Highlighted for DVR, CCTV Cameras, POE Switches and HDD. Copy of the Warranty Certificate should be enclosed along with the Installation Report by SI / SP.	An undertaking as per Annexure X to be Provided by the OEM.
6.	The OEM must also provide a Certificate of the Product. i.e., replacement will be made Available for at least 7 years.	An undertaking Annexure-X to be provided by the OEM.

7.	The OEM confirms that the DVR, Cameras, and POE switches it intends to supply, meet ONVIF protocol and OEM is listed in ONVIF Website	Suitable document to be provided.
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2.B BIDDER QUALIFICATION CRITERIA:

SI.No	Criteria	Documents to be submitted along with technical bid
1.	The bidder should have a minimum Average Annual Turnover of at least Rs. Fifteen Lakhs for last three years, ending on 31st March of the previous financial year.	Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid
2.	The bidder should have supplied and installed 50 No. of Network based / DVR based CCTVs and the same should be working satisfactorily in at least two Scheduled commercial bank/DCCBs/StCBs/RRBs as on date of tender in last three years OR Bidder should be having AMC of CCTV in minimum of 100 branches of Scheduled commercial bank/DCCBs/StCBs/RRBs as on date.	Purchase Order/Contract Copy along with Satisfactory Performance Certificate to be submitted.
3.	The Bidder should have a Registered Office in the State of Telangana for the past two years.	Suitable document to be provided.
4.	Bidder should have registered positive net worth in the last three financial years, ending on 31 st March of the previous financial year(2021-22, 2022-23& 2023-24).	Documentary evidence in the form of certified Audited Balance Sheets for FY 2021-22 ,2022-23& 2023-24 provided or a certificate from the Chartered Accountant /Cost Accountant.
5.	The Bidder should be authorized partner/System Integrator of the OEMs as on the date of the Submission of technical bids. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder to submit the brochures for the products quoted in the tender.	Bidder to submit a letter of authorization / Manufacturer Authorization For (MAF) from the OEM. Product brochures to be enclosed.
6.	The bidder should submit a letter of undertaking stating to agree to abide by all the terms and conditions stipulated by the Bank in the tender including all annexures, addendum and corrigendum based on the requirements,	Bidder to submit the letter as per format provided in Annexure III along with the Technical bid.

NOTE:

- 1. Bidders shall submit the documentary proof for the criteria detailed above. It shall be the responsibility of the bidders to submit relevant proof of document along with the technical bid. Evaluation shall be done based on the documents submitted along with the technical bid. It shall be the responsibility of the bidder to submit required Documentary proofs which are necessarily unambiguous and shall be capable to establish beyond any doubts that bidder is satisfying the particular criteria/clause for which the document is submitted.**
- 2. During evaluation and comparison of bids, the Bank may, at its discretion, may ask the bidder for clarifications on the bid. The request for clarification shall be given in writing by e-mail by giving a deadline for submission of the clarification/shortfall. Bidder should respond by that specified date as advised by Bank, failing which their bid shall be rejected. No change in prices or substance of the bid shall be permitted. No post-bid clarification at the initiative of the bidder will be entertained. The shortfall information/documents will be sought only in case of historical documents which pre-existed at the time of the tender opening, and which have not undergone change since then.**
- 3. Bidders are advised to refer the suspended product/ services list appearing in any tender portal and various procurement guidelines and clauses issued by GOI. Bidders quoting for such suspended products or OEM's issuing MAF to suspended service products are liable to get disqualified, even if respective bidder/OEM is eligible in their individual capacity.**

1.4 SCOPE OF WORK:

Bank is currently using "DVR based CCTV systems (8 / 32 channel) in most of the Branches and ATMs presently. The same is planned to be replaced with network-based CCTV systems (8 / 32 channel) as detailed below:

Sl. No.	Name	No. of 8 - Ch CCTV Systems	No. of 32 - Ch CCTV Systems	Total
1.	The Mahabubnagar DCCB, Head office & Branches	21 (Branches)	1 (Head Office)	22

The scopes of work and technical requirements are detailed in the annexure I of this tender.

1.5 CONTRACT PERIOD:

1. The contract is for a period of 3 years for supply, installation and maintenance during which no extra payment shall be made to the successful bidder, other than Quarterly Visit Charges, fixed quarterly for each year (excluding during the first three years when the system may be under warranty) will be admissible. The contract will be comprehensive in nature wherein fixed quarterly visit charges will only be paid even though the engineer may require visiting the locations more than once in case of any service calls, at no extra cost. Bank reserves the right to extend the contract period twice.
2. Failure of the successful bidder to comply with the requirement as stipulated above shall constitute sufficient grounds for the annulment of the award of contract and forfeiture of the **Earnest Money Deposit** (EMD).

For the purpose of generating RTGS/NEFT, account particulars are given hereunder:

A/C No: **140120100000004**

IFSC: **TSAB0014001**

A/C Name: **The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar**

1.5 PAYMENT TERMS:

1. Payment term deliverables: The successful bidder shall submit the following documents to Bank's Head Offices before raising invoices:
 - Service Level Agreement
 - Non-Disclosure Agreement.
2. Payments shall be released after deducting applicable NEFT / RTGS Charges. Payments are subjected to successful and satisfactory review of installation of CCTV by the Bank.
3. The payment schedule will be as follows:

The payment for cost of supply of CCTV systems, installation, commissioning, testing & De-installation of the old systems for each branch will be processed separately

by respective Head Office as per the rate obtained vide this tender in a staggered manner as listed below:

- ❖ 20% cost of the new CCTV systems (including installation and de-installation charges) shall be released after installation and de-installation and after taking Utilization certificate from Branch Manager and Check with the AMC team as per specification's in the tender notice of functioning of the CCTV system along with the submission of invoice.
- ❖ Quarterly Visit Charges, also termed as AMC in subsequent paragraphs, shall be released quarterly in arrears subject to submission of invoice and service report of each location duly authenticated by respective branch heads.

Bank will not be making any payment for replacement of spares for keeping the CCTV system functional during the contract period of three years or extended period thereafter.

Bank shall not make any advance payment for Purchase, Installation, Commissioning and Testing of new CCTV systems and removal of old CCTV systems.

The payment will be made by the Bank after deducting TDS as applicable. GST will be paid as applicable.

1.6 INSTALLATION AND PENALTY TERMS:

1. INSTALLATION SCHEDULE:

SI.NO	DESCRIPTION	DELIVERY & INSTALLATION TIMELINES
1	Supply, Installation, Commissioning & testing of New CCTV systems and de-installation of existing DVR based CCTV systems along with camera/wiring/accessories.	within 60 days from the date of acceptance of the Offer.

Bidder to complete the installation of the new CCTV systems and de-installation of the old CCTV systems (post installation of new systems) within the number of days as specified above.

2. PENALTY TERMS:

2.1. PENALTY FOR DELAYED INSTALLATION & DE-INSTALLATION:

If the installation and de-installation schedule is not maintained as stated in clause 1.7.1, a penalty of one-half percent (0.5%) of the order value for each week or part thereof of the delay subject to a maximum of five percent (5%) will be levied from the expiry of the due date of installation.

2.2. NON- INSTALLATION OF THE HARDWARE:

Failure of company to comply with the above installation and de-installation schedules, as stipulated in clause 1.7 of this tender document shall constitute sufficient grounds for the annulment of the award of contract and invocation of bank Guarantee (Performance). If the CCTV systems are not installed within 60 days' time, then bank reserves the right to invoke the Bank guarantee (Performance).

2.3. PENALTY FOR NON FULFILMENT OF COMPULSORY VISIT

If the bidder fails to carryout compulsory Visit' for preventive maintenance to one or more number of branches during any quarter whenever/ need of any branch.

1.7 ELIGIBILITY BID:

Eligibility criterion for the Vendor to qualify this stage is clearly mentioned in **clause1.3** of this document. The vendor would need to submit the supporting documents as part of the eligibility proof in the technical bid.

1.8 EVALUATON PROCESS:

Eligibility, Technical and **Commercial** Bids with the duly sealed and super-scribed as—procurement, installation, commissioning and maintenance of CCTV security systems should be put in a separate sealed covers, outer cover duly sealed and super-scribed as procurement, installation, commissioning and maintenance of CCTV security systems . The bid evaluation will be a three-stage process. The stages are:

1. Eligibility Criteria Evaluation:

Eligibility criterion for the Vendor to qualify this stage is clearly mentioned in clause 1.2 of this document. The vendor would need to submit the supporting documents, as part of the eligibility proof in the technical bid along with the relevant annexures. Bidders are also required to submit all the Annexures duly signed.

2. Technical Bid Evaluation:

Technical bids shall be opened, and evaluation shall be carried out as detailed in subsequent clauses.

Verification of the technical specifications of the NVR based CCTV systems quoted by the bidder in line with the technical requirements mentioned in the Annexure I in tender document.

The bidders who are shortlisted during the initial phase of the Technical Bid Evaluation will be advised to demonstrate the working of the equipment it plans to supply including the **NVRs (8/32 Channel)**, CCTV cameras and other associated items on a date as intimated by the bank.

Based on the evaluation of the technical bids submitted and demonstration, Bank shall notify the technically qualified bidders.

3. Commercial/Financial Bid evaluation:

Commercial bid shall be opened and evaluated. Contract shall be awarded to the technically qualified bidder who has quoted the lowest price. Duly signed and rubber stamped Commercial Bid is to be submitted by the bidder as per format specified at **Annexure – IX (Table-I, Table-II , Table-III, Table-IV and Table-V)**.

The rates quoted in the Commercial Bid shall be valid for a period of 12 months from last date of submission of the bid to facilitate any future requirements, if any.

Price should not be indicated at any place in the Technical Bid. If the price is indicated in the technical bid, the entire bid will be summarily rejected. Bidder should select ANY ONE model and brand of each product meeting the laid down Technical and other conditions, and Quote price accordingly. Quoting multiple model or brand for each product and multiple rates would result in the Commercial Bidder of such bidder getting rejected.

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

PART II - GENERAL TERMS & CONDITIONS:

2.1. BIDDER'S RESPONSIBILITY VIS-A-VIS THIRD PARTY PRODUCTS /EQUIPMENTS/ SOFTWARE:

If the proposal includes equipment or software marketed and / or supported by other companies / individuals, the bidder, as the prime contractor for the delivery, installation and maintenance of the entire system, must declare that they possess the requisite permission / license for the equipment / software. If successful bidder fails to provide handholding support, Bank shall invoke the Bank Guarantee for performance.

2.2. FURNISHING OF INFORMATION

The Bidder is expected to examine all instructions, forms, terms and specifications in these documents. Failure to furnish all information required by the documents or to submit a bid not substantially responsive to the documents in every respect will be at the Bidder's risk and may result in the rejection of its bid. It shall be the duty of the bidder to submit the bid documents along with necessary documentary evidence on the e-tendering portal and Bank won't be accepting any additional documents during the evaluation process.

2.3. AUTHENTICATION OF ERASURES / OVERWRITING ETC.

Any inter-lineation, erasures, or overwriting shall be valid only if the person or persons signing the bid initial them.

2.4. AMENDMENTS TO TENDER TERMS AND CONDITIONS:

Banks reserves its right to issue any amendments to the terms and conditions, technical specification of the tender at any time prior to the deadline for opening of the technical bids.

2.5. CONFIDENTIALITY & NON-DISCLOSURE AGREEMENT:

Successful bidder and its employees will strictly under not to communicate or allow to be communicated to any person or divulge in any way, any information relating to the ideas, the concepts, know-how, techniques, data, facts, figures and information whatsoever concerning or relating to the Bank and its affairs to which they said employees have access in the course of the performance of the contract.

2.6. CONTACTING THE BANK

Any effort by a Bidder to influence the Bank in its decisions on bid evaluation, bid comparison or contract award will result in the rejection of the Bidder's bid.

2.7. FORMATION OF CONTRACT & EXECUTION OF AGREEMENT.

Acceptance of the offer letter constitutes a valid contract. Successful bidder shall enter into a formal agreement with the Bank detailing terms and conditions set out in this tender and in offer letter as per the format provided in Annexure VI. However, until an agreement is signed by both the parties, contract so constituted as detailed in this clause shall be construed as Agreement and shall be applicable.

2.8. ASSIGNMENT & SUBCONTRACTING

The Successful Bidder/s shall not assign or subcontract, in whole or in part, its obligations to perform under this Contract, except with the Bank's prior written consent.

2.9. TERMINATION CLAUSE

A. TERMINATION FOR DEFAULT

The Bank, without prejudice to any other remedy for breach of Contract, shall give written notice of default to the Bidder with a cure period of 30 days. After 30 days if Bank is not satisfied with the response, may terminate the Contract in whole or in part:

- a) if the Bidder fails to deliver any or all of the solution within the period(s) specified in the Purchase Order, or within any extension thereof granted by the Bank or
- b) if the Bidder fails to perform any other obligations(s) under the Contract.

In the event of the Bank terminating the Contract in whole or in part pursuant to clause related to project timelines, the Bank may procure, upon such terms and in such manner, as it deems appropriate, goods and related services, similar to those undelivered, and the vendor shall be liable to the Bank for any excess costs for such similar Hardware and related services subject to the maximum cap of 10% of the undelivered portion. However, the vendor shall continue performance of the Contract to the extent not terminated.

B. TERMINATION FOR INSOLVENCY

The Bank may at any time terminate the Contract by giving written notice with a cure period of 30 days to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent. If the bank is not satisfied with the bidder's reply, bank may terminate the contract. Termination in this case will be without compensation to the Bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.

C. TERMINATION FOR CONVENIENCE

The Bank, by written notice of not less than 90 (ninety) days, may terminate the Contract, in whole or in part, for its convenience. In the event of termination of the Agreement for the Bank's convenience, Service Provider shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination. It is also clarified that the Vendor shall not be entitled to terminate the contract.

D. TERMINATION FOR OTHER ACTIONS:

The bank has the right to terminate the agreement with immediate effect if the Bidder is blacklisted or in case any fraud, forgery, theft, robbery or any wrongful action/ inaction or breach of this agreement caused by Bidder or its agents or its employees. Bank may also terminate the contract and forfeit BG if the services are not regular and if vendor is not performing the maintenance service in spite of warning or imposing of penalty.

The payment for the work executed till the date of termination shall be made as per payment terms.

E. TERMINATION FOR VIOLATION OF INTEGRITY PACT

The bank has the right to terminate the agreement with immediate effect if Integrity Pact is violated by the bidder during the currency of the contract.

2.10. COPY RIGHT/LICENCE VIOLATION

The bidder shall explicitly absolve the Bank of any responsibility/liability for use of system/software delivered along with the equipment; (i.e. the bidder shall absolve the bank in all cases of possible litigation/claims arising out of any copy right/license violation.) for software (s) sourced either from third parties or from themselves.

2.11. OTHER TERMS AND CONDITIONS

- a. The Bank shall have the right to withhold any payment due to the successful bidder in case of delays or defaults on the part of the successful bidder. Such withholding of payment shall not amount to a default on the part of the Bank.
- b. Successful bidder (SB) shall be the principal employer of the technical resources, employees, agents, contractors, subcontractors (if permitted by the bank) etc. engaged by SB and shall be vicariously liable for all the acts, deeds or things, whether the same is within the scope of power or outside the scope of power, vested under the contract to be issued for this tender.

- c. The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.
- d. Successful bidder shall be held entirely responsible for the security and the protection of their workers at all times inclusive of non-working hours. They shall be deemed to have included for all costs associated therewith, including cost of insurance, medical expenses etc. if any. Successful bidder shall inform all his employees, technical resources, employees, agents, contractors, subcontractors etc. associated in execution of the work awarded under this tender to work in the specified area and they should not move around at other places of premises without any specific reason.
- e. SB or its authorized agents or its employees / technical resources shall not store or allow to store in the Bank's premises any goods, articles or things of a hazardous, inflammable, combustible, corrosive, explosive or toxic nature.
- f. SB and its employees, technical resources, agents, contractors, subcontractors (if permitted by the bank)or its authorized agents shall provide full co-operation to other agencies working in the premises and shall follow the instruction of site in charge. No extra claims shall be entertained on account of any hindrance in work.
- g. SB shall not be entitled to any compensation for any loss suffered by it on account of delays in commencing or executing the work, whatever the cause of delays may be including delays arising out of modifications to the work entrusted to it or in any sub-contract connected therewith or delays in awarding contracts for other trades of the Project or in commencement or completion of such works or for any other reason whatsoever and the Bank shall not be liable for any claim in respect thereof.
- h. It is well defined and understood that the labour or any employee or technical resources of the SB will have no right for claim of employment on the Bank.
- i. No extra claim shall be entertained on account of all the redo of work on account of SB's negligence and resulting into make good of the damages or damaged portions during executing the job. All such cost shall be borne by the SB.
- j. SB shall indemnify the Bank from all the acts & deeds on account of negligence by his employees, agencies, representatives or any person acting on his behalf.
- k. SB shall take all risk Insurance coverage for its employees, technical resources, representatives or any person acting on his behalf during the contract period to cover damages, accidents and death or whatever may be.

- l. SB should indemnify the Bank for Intellectual Property Rights (IPR) / copy right violation, confidentiality breach, etc., if any.
- m. The Bank ascertains and concludes that everything as mentioned in the tender document or its addendum circulated to the bidders and responded by the bidders have been quoted for by the bidders, and there will be no extra cost associated with the same in case the SB has not quoted for the same.

2.13. RIGHT TO AUDIT:

Bank has the right to audit the application or the application development process and control by the bank team or by engaging any third-party entity in compliance with bank's security policy not limiting to VAPT alone. Security policy of the bank will be shared with the successful bidder.

2.14. CORRUPT AND FRAUDULENT PRACTICES:

a) As per Central Vigilance Commission (CVC) directives, it is required that Bidders/Suppliers/Contractors observe the highest standard of ethics during the procurement and execution of such contracts in pursuance of this policy:

b) "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of values to influence the action of an official in the procurement process or in contract execution

AND

c) "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of contract to the detriment of the Bank and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Bank of the benefits of free and open competition.

d) The Bank reserves the right to reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

Bank reserves the right to declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

2.15. SOLICITATION OF EMPLOYEES

During the term of the Contract and for a period of two years after any expiration of the contract period/termination or cancellation of the Contract, both the parties agree not to hire, solicit, or accept solicitation (either directly, indirectly, or through a third party) for their employees directly involved in this contract during the period of the contract and two years thereafter, except as the parties may agree on a case-by-case basis. The parties agree that for the period of the contract and two years thereafter, neither party will cause or permit any of its directors or employees who have knowledge of the agreement to directly or indirectly solicit for employment the key personnel working on the project contemplated in this proposal except with the written consent of the other

party. The above restriction would not apply to either party for hiring such key personnel who

- I. initiate discussions regarding such employment without any direct or indirect solicitation by the other party; or
- II. respond to any public advertisement placed by either party or its affiliates in a publication of general circulation

2.16. EXIT CLAUSE

The Bank reserves the right to cancel the contract in the event of happening one or more of the following conditions:

1. Failure of the successful bidder to accept the contract and furnish the Performance Bank Guarantee.
2. Delay in completing implementation/customization and acceptance tests/ checks beyond the specified periods;
3. Serious discrepancy in functionality to be provided or the performance levels which have an impact on the functioning of the solution
4. In addition to the cancellation of contract, Bank reserves the right to appropriate the damages through encashment of Bid Security /Performance Guarantee given by the Bidder.

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
NETWORK BASED CCTV SYSTEMS**

PART – III-ANNEXURES

(Bidders should submit the signed annexures along with the technical bid)

ANNEXURE I -SCOPE OF WORK

(a) To supply following network-based CCTV system (with Three-year warranty) along with cameras and associated equipment in brand new condition in the Branches of The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar as mentioned in this tender:

Sl. No.	Description	(Total Branches – 21+ Head Office)
1.	NVR (8 Channel) –branches	21
2.	NVR (32 Channel) – Head Officer	01
3.	Total no. of NVR CCTV systems	22

Note: The CCTV systems as mentioned above must be supplied as per the technical specifications mentioned elsewhere in this annexure.

(b) To Install, Commission & Test above mentioned network-based CCTV systems to cover the locations as listed below.

- i. Hall Covering with Branch Manager Cabin
- ii. Entry / Exit (avoiding light falling on the camera & blurring of image).
- iii. Strong Room door and area around.
- iv. Cash Cabins.
- v. Branch Lobby / Jewel Appraiser / Cheque Drop Box.
- vi. Branch Parking / outside ATM.
- vii. Inside ATM covering the entry & face of the person but not the PIN Pad.
- viii. Any other area as briefed by the Head Office/ Branch Manager.

*Minimum Back up 180 Days

The SI / SP must use **Yellow / White / Yellow color Cat-6 cables** to differentiate with the Cat-6 cables used for normal networking by Bank. However, single color coding to be used for complete cabling in one Branch.

(c) To de-install old/ existing DVR based CCTV systems including all its cameras, wiring & accessories. The removal of the existing DVR based CCTV systems to be commenced only after installation of new CCTV systems in each Branch. The old DVRs and the cameras taken out from the Branches needs to be segregated and packed in separate boxes for each component.

(d) Utmost care must be taken while installing new network-based CCTV systems & de-installing existing DVR based CCTV systems and Bank property

- Cover the areas having less than 8 camera's

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Should not be damaged by the personnel deployed by the SI / SP while performing installation/ de-installation work. Else, suitable penalty may be imposed by the bank and amount adjusted against the Bills submitted by the SI / SP agency to recover the cost of replacement for the same.

(f) The installation & de-installation work of the CCTV cameras & associated equipment in the Branch to be planned during holidays/ non-working hours as far as possible.

(g) The focus & field of view of each camera including their display on monitors will be adjusted by the SI / SP as per the specific requirement of the Branch Manager / Head Office.

(h) To mark/ tag each camera, POE Switch and associated equipment for easy identification.

(i) To prepare and provide a proper "Layout Diagram" of the CCTV systems installed in each Branch along with the "Commissioning Report" post counter signature & stamped by respective Bank Manager to the RSO.

(j) The bidder should provide Five years of Comprehensive AMC for the quoted NVR based CCTV systems and associated equipment (irrespective of availability of Warranty).

(k) The make of NVRs, Cameras, POE Switches and associated equipment should be of same reputed company (OEM) to ensure seamless connectivity and to avoid operational mismatch if any. Further, each component of the CCTV system should fulfill ONVIF protocol (as applicable) so as it can be easily connected to E-Surveillance & CMS on a later date - if required by the Bank.

(l) The contract includes FOUR compulsory Quarterly Visits for preventive maintenance (including the checks mentioned at *sub para (m)*, below) at fixed Quarterly Visit charges. Any number of additional 'On Call' visits may be required for attending breakdown calls during the contract period, which is to be attended in a time bound manner as specified in this RFP, at no additional cost. The Bank may issue notice(s) to the SI / SP in case there are repeated complaints regarding unserviceability of the CCTV system and the same is not attended within a period of 24 hours of reporting by email/ phone.

(m) The mandatory services to be provided during Contract period are as mentioned below:

- i. Cleaning of NVRs, IP Cameras (including lens), POE switches & other items in a phased manner.

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
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- ii. Check and correcting the focus and field of view of each camera.
- iii. Check the serviceability of all CCTV systems and undertaking the repair/ replacement work as required on priority basis.
- iv. Check and adjusting the settings of all CCTV systems as per the requirement of the bank.
- v. Time synchronization & replacement of CMOS Battery - every one year.
- vi. Check each camera and ensuring that its footage is getting recorded continuously.
- vii. Check all CCTV systems and its cameras post any natural calamity such as cyclones, continuous heavy rains, and earthquake within 3 to 5 days.
- viii. The complaints and repair calls will be attended on the same day or within 24 hours of intimation of the same by bank through mail or telephonically.

**TECHNICAL SPECIFICATION recommended by Technical Committee OF VARIOUS
COMPONENTS OF NVR BASED
CCTV SYSTEMS PLANNED TO BE INSTALLED IN BRANCHES**

Specifications for IP Cameras Dome / Bullet		
1	Image Sensor	1/2.8" CMOS
2	Number Pixels (H x V)	1920 x 1080
3	Electronic Shutter	1/25s ~ 1/100000s
4	White Balance	Auto/natural/street lamp/outdoor/manual/regional custom
5	Iris	Fixed Iris
6	Min. Illumination	0.01lux @ F2.0
7	AGC (Gain Control)	Auto / Manual
8	S/N Ratio	>56dB
9	Lens	3.6 mm fixed lens
10	Angle of View	Horizontal: 84°; Vertical: 45°; Diagonal: 100°
11	Day & Night	True Day Night
12	Wide Dynamic Range	Digital WDR
13	Video Compression	H.265/Smart H.264+/H.264/ H.264B/ MJPEG
14	Resolution	1080P (1920 x 1080); 1.3M(1280 x 960);720p (1280 x 720); D1 (704 x 576/704 x 480); VGA (640 x 480); CIF (352 x 288/352 x 240)
15	Number of Streams	2 Streams Main stream & Sub stream
16	Frame Rate	Main Stream: 1920 x 1080 (1 fps-25/30 fps) Sub stream: 704 x 576 (1 fps-25 fps) 704 x 480 (1 fps-30 fps)

17	Bit Rate	64 kbs ~ 6 Mbps
18	Encode Mode	CBR / VBR
19	Image Settings	ROI, Saturation, Brightness, Contrast, Wide Dynamic, Sharpen, NR, etc., adjustable through client software or web browser.
20	Remote monitoring	Web browsing, CMS remote control
21	Online connection	Support simultaneous monitoring for up to 3 users; Support multi-stream real time transmission.
22	Network Protocol	IPv4; IPv6; HTTP; TCP; UDP; ARP; RTP; RTSP; SMTP; FTP; DHCP; DNS; NTP; Multicast; ONVIF (Profile S/Profile T); CGI;
23	Interface Protocol	ONVIF
24	Motion Detection	Supported
25	IR Distance	30m
26	Weatherproof standard IP Rating	IP67
27	Power Supply	DC 12V/PoE
28	Power Consumption	<5W
29	IR Consumption ON	1 W
30	Operating Temperature	-40°C~+60°C , Less than95%RH

Network Video Recorder 8/32 Channels

1	Video Compression	Standard H.265, H.264
2	Inputs	8/32 CH IPC input
3	Output	HDMI X 1 : 1920X1080/ 1280X1024/ 1024X768
		VGA X 1 : 1920X1080/ 1280X1024/ 1024X768
4	Network Access Bandwidth	160Mbps Incoming/ 160Mbps Outgoing bandwidth
5	Network Input	8/32 CH IPC audio input
6	2-Way Audio	RCA
7	Local Output	RCA
8	Record Mode	Manual/Scheduled/Motion Detection
9	Playback	Play, Pause, Stop, Rewind, Fast play, Slow play, Next file, Previous file, Next camera, Previous camera, Full screen, Repeat, Shuffle, Backup selection, Digital zoom
10	Hard Disks Support	2 SATA, upto 10TB Each
11	Backup Mode	USB Device, Network (180 days)
12	Ethernet	RJ45 10/ 100/ 1000 Mbps x 1
13	Network Function	HTTP/HTTPS, TCP/IP, IPv4/IPv6, RTSP, UDP, NTP, DHCP, DNS, IP Filter, DDNS, IP Search, ONVIF 2.4, SDK, CGI

14	Mobile Software Compatibility	iPhone, iPad, Android (phone and tablet)
15	USB Ports	USB 2.0 or 3.0 2 PORTS
16	Operating Temperature - Relative Humidity	-10C to 55 C --- 10% to 90%, non-condensing
17	Certifications	BIS,CE, FCC/UL, RoHS Complaint

Note:

1. The estimated total quantity required is mentioned in the Commercial Bid. **The L1 bidder will be provided with the list of branches and the estimated requirement at each branch, based on the estimated requirement purchase order will be issued.** The payment will be done by the Head Office Hyderabad after verification of actual consumption at each Branch.
2. Bank may negotiate rate with the L1 Bidder. This tender process may be cancelled, if the rates quoted are found to be grossly high as compared to other tenders.
3. Vendor must give make and model for each item (as mentioned above) it proposes to supply and mention the Page No. of the Brochure / Data Sheet attached in respect of each component [as applicable, must for marked (#)] for bank to match the Tech Specification given in this tender.
4. Detailed Technical specification of most of components of the NVR based CCTV system which are required to be installed in MDCCB Branches are mentioned at subsequent clauses.
5. The Bids that are not meeting the technical specification or the Bids in which the Brochures / Data Sheet are not found attached will be disqualified in the Technical Bid.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS
ANNEXURE II-A- FORMAT FOR TECHNICAL BID

1) Name and Address of the Company		
2) Registered Address of the Company		
3) Location of factory/assembly shop		
3) Year of Incorporation		
4) Local/Contact Address		
5) Contact Person a) Name: b) Designation: c) Phone: d) Fax: e) Cell No: f) E-mail		
6) Turnover and Net Profit of the company (Rs. In Crores).		
FINANCIAL YEAR	Turnover	Net Profit (After Tax)
2021-22		
2022-23		
2023-24		
7) Are you an MSME or not?		
8) if yes, MSME Registration number and category (MICRO/SMALL/MEDIUM)		
8.1) if company is MSME, it is owned by SC/ST/OBC/Women Entrepreneur.		
9) GSTN NO-		
10) Make In India Preference as per PPP-MII order 2017-(Class I Supplier /Class II Supplier/Not claimed)		

With reference to the above tender, having examined and understood the instructions, terms and conditions forming part of the tender, we hereby enclose our offer for providing said solution as detailed in your above referred tender.

We confirm that the offer is in conformity with the terms and conditions as mentioned in the above-cited tender and agree to all the terms and conditions of the tender and subsequent amendments made, if any.

We confirm that we agree to all the terms and conditions mentioned in this tender document.

Authorized Signatory

Name and Designation

**Office Seal
Place:
Date:**

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV
SYSTEMS**

ANNEXURE II-B-BIDDER QUALIFICATION CRITERIA

**Chief Executive Officer
The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar**

Dear Sir,

Sub: SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

We hereby declare that all the documents required to ascertain bidder qualification criteria along with this annexure have been submitted by us. We hereby agree to the decision of Bank, in case of our bid getting rejected due to non-submission of relevant document(s).

**Authorized Signatory:
Name and Designation:
Office Seal with date**

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

ANNEXURE II-C-SELF DECLARATION – BLACKLISTING

Chief Executive Officer
The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar

Dear Sir,

Sub: SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

We certify that, we have not been blacklisted / debarred / disqualified / by any regulator / statutory body / Financial Institutions or a public sector undertaking in India as on date of issue of tender.

We also certify that we accept and shall abide by the banks debarment conditions wherein our firm can be debarred from supplying and installing security and surveillance system to The Mahabubnagar District Cooperative Central Bank Ltd.,Mahabubnagar, PAN INDIA, for a period of 5 Years from the date of release of work order for the subjected tender.

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

ANNEXURE III-LETTER OF UNDERTAKING

Chief Executive Officer
The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar

Dear Sir,

Sub: SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

1. We hereby confirm that we agree to all the TENDER terms and conditions of the Tender no: its Annexes, amendments made to the tender without any pre-conditions. Any presumptions, assumptions, deviations given or attached as part of technical document (technical bid) be treated as null and void.
2. We confirm that the undersigned is authorized to sign on behalf of the company and the necessary support document delegating this authority is enclosed to this letter.
3. We also undertake to submit the service level agreement and non-disclosure agreements as per the format provided in the tender.
4. We also declare that our company not under any Bankruptcy or Liquidation process and complies to the law of land. We also understand that; our bid shall be liable for rejection if our declaration if found incorrect.

Dated at _____ this _____ day of _____ 2025.

Yours faithfully,

Authorized Signatory

Name and Designation

Office Seal

Place:

Date:

Enclosed: Power of attorney/Letter of authorization

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

ANNEXURE VI- CONTRACT AGREEMENT FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

This Agreement is executed at Mahabubnagar on..... between The **Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar**, a Cooperative bank registered under State Cooperative Societies act, registered address at Door No. #6-2-4, Near Clock Tower, Hyderabad Road, Mahabubnagar, Telangana-508001. (Hereinafter referred to as "**Bank**", which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns),
of the FIRST Part.

AND

....., (**Name of the company**) a Public/ Private (strike out Whichever is not applicable) limited company incorporated under the Companies Act, 1956 and having its registered office at
Hereinafter referred to as "**Vendor**" (which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the SECOND Part.

This agreement should be read along with the RFP/TENDER/ LTE/PO and its amendments.

WHEREAS:

The Bank desires to engage the services of Vendor as Service provider for as stated in the scope (Details as given in the Schedule A) of tender_____ and issued a Purchase Order (PO) No. ITD/..... dated This Agreement is valid as per the terms mentioned in PO and TENDER (and its amendments, if any) & the existing terms stands continued till renewal of the existing contracts, and for the subsequent renewals thereof as agreed by both the parties.

NOW, THEREFORE, the Parties agree as follows:

1. Definitions and Construction.

1.1. **Definitions.** The following defined terms used in this Agreement shall have the meanings specified below:

1.1.1. **"Party"** or **"Parties"** shall mean either Bank or the vendor or both, as the case may be.

1.1.2. **"Effective Date"** means the date of acceptance of Purchase order.

1.1.3. **"Confidential Information"** of the Parties shall mean all information and documentation of each Party, respectively, whether disclosed to or accessed by the other in connection with this Agreement, including (A) with respect to Bank, (i) all Bank Data, Bank Intellectual Property and all other information of Bank or its providers, customers (including their employees and job applicants), suppliers, contractors and other third parties doing business with Bank, and (ii) any information developed by reference to or use of Bank's Confidential Information, (B) with respect to Bank and the vendor, the terms of this Agreement; provided, however, that except to the extent otherwise provided by Law, the term "Confidential Information" shall not include information that (i) is independently developed by the recipient, as demonstrated by the recipient's written or electronic records, without violating the disclosing Party's proprietary rights, (ii) is or becomes publicly known (other than through unauthorized disclosure), (iii) is disclosed by the owner of such information to a third party free of any obligation of confidentiality, or (iv) is already known by the recipient at the time of disclosure, as demonstrated by the recipient's written records, and the recipient has no obligation of confidentiality other than pursuant to this Agreement, and (C) with respect to the vendor, any and all (i) vendor Intellectual Property and New Intellectual Property, (ii) information or documentation relating to vendor's business, business relationships, financial affairs, including financial reports, work plans, and structures, (iii) all other information of vendor or its partners, customers (including their employees), suppliers, contractors and other third parties doing business with the vendor, and (iv) any information developed by reference to or use of vendor's Confidential Information.

1.1.4. **"Intellectual Property"** shall mean any patent, copyright, trademark, or trade secret applicable to (a) processes, specifications, methodologies, procedures, and trade secrets, (b) software, tools and machine-readable texts and files, (c) literary work or other work of authorship, including documentation, reports, drawings, charts, graphics, and other written documentation, and (d) proprietary trade names, brands, logos or slogans.

1.1.5. **"Losses"** shall mean any and all damages, fines, penalties, deficiencies, losses, liabilities (including settlements and judgments) and expenses (including interest, court costs, reasonable fees and expenses of attorneys, accountants and other experts or other reasonable fees and expenses of litigation or other proceedings or of any claim, default, or assessment).

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV
SYSTEMS**

1.1.6. **“Services”** shall mean, collectively, the services being provided by the vendor pursuant to this Agreement, and, during the Termination Assistance Period, the Termination Assistance Services.

2. Services

Commencing on the Effective Date and continuing throughout the Term, Vendor shall be responsible for providing to Bank: (a) the Services in accordance with the terms of this Agreement and as described in Schedule A, and (b) any incidental services, functions and responsibilities not specifically described in this Agreement, but which are required for the performance and delivery of the Services in accordance with the terms of this agreement.

3. Commercial Terms:

As per Contract order ref no: _____ dated:

4. Period of Contract:

Period of contract is 5 Years from the date of acceptance of the referred Purchase Order i.e.... and this agreement will valid till subsequent renewals of contract (if any).

5. Operational Capabilities and Implementation.

5.1. Vendor shall provide such personnel and such Vendor Systems necessary to provide the Services described in Schedule A.

5.2. The provision of Services to the Bank and the timelines shall be in accordance with the Scope of Services set forth in Schedule A.

6. Management and Control.

Vendor shall be responsible for the successful completion of Services and Vendor Customer Relationship Manager shall be the single point of contact for all communications and support in this regard. Vendor shall be subject to the Change Control Procedures, which shall provide, at a minimum, that:

With respect to all changes, Vendor shall (a) schedule Changes so as not to unreasonably interrupt Bank's business operations, and (b) prepare and deliver to Bank a notice and schedule for any planned Changes prior to the implementation.

Vendor shall update the Change Control Procedures as necessary and shall provide such updated Change Control Procedures to Bank for its approval and the same will be confirmed to Vendor by the Regional Security officer.

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

7. Consents

Vendor shall obtain, maintain and keep current, at Vendor's expense, all Consents and Governmental Approvals. Upon Vendor's request, Bank shall use its reasonable best efforts to cooperate with and assist Vendor in obtaining any such Governmental Approvals, to the extent reasonably possible.

8. Audits Rights

Upon notice from Bank, Vendor shall provide records for inspection and assist Bank, or its designated third party contractor, and/ or Reserve Bank of India and/ or its auditors, if required and advised by the Bank to Vendor, with access to and any assistance (including financial records, reports and supporting documentation) that they may require with respect to the Service Locations and the Vendor Systems for the purpose of performing audits or inspections of the Services.

9. Bank's Trademarks:

Bank's trademarks, service marks and trade names are the property of Bank, and Vendor agrees that it shall not use any of Bank's trademarks, service marks or trade names without Bank's approval. Vendor agrees not to register any Bank trademarks, service marks or trade names without Bank's approval. Vendor shall not, without Bank's approval, remove or alter any trademark, service mark, trade name, copyright, or other proprietary notices, legends, symbols, or labels appearing on or in materials pertaining to the Services and related documentation delivered to Vendor by Bank.

10. Confidentiality

The Vendor shall hold all Confidential Information relating to or obtained from the Bank in strict confidence. Vendor shall treat any and all the Confidential Information with at least the same degree of care and protection as it would treat its own Confidential Information. Except as permitted by this Agreement, neither Party or its Agents shall disclose, publish, release, transfer or otherwise make available Confidential Information of, or obtained from the other in any form to, or for the use or benefit of, any person or entity without the disclosing Party's consent. Each of the Parties shall, however, be permitted to disclose relevant aspects of the Disclosing Party's Confidential Information to its officers, professional advisors, subcontractors, and employees, to whom such disclosure is reasonably necessary for the performance of its duties and obligations under this Agreement. The obligation as to the confidentiality shall survive even after termination of this agreement.

11. Additional Covenants.

The Parties covenant and agree that during the Term and Termination Assistance Period:

- 1) The Parties shall comply with all Laws applicable to them and shall obtain all applicable permits and licenses required of them in connection with its obligations under this Agreement.
- 2) Neither party will implement or design unauthorized methods for gaining access to the Bank, Vendor Systems, or Confidential Information; and
- 3) In respect of development of Software, the Business logic for the software developed is the sole proprietary of the bank and the same shall not be shared without prior written consent of the Bank.

12. Insurance

Without limiting Vendor's liability to Bank or third parties, Vendor will maintain will have and maintain such types and amounts of liability insurance as is normal and customary in the industry generally for parties similarly situated and will upon request provide the Bank with a copy of its policies of insurance in that regard, along with any amendments and revisions there to. The financial liability of Vendor during the tenure of the contract and its subsequent renewals under this or any terms of this agreement other than under insurance total shall not exceed the fee it receives under the agreement.

13. Indemnity

The vendor shall indemnify and keep the Bank saved, harmless and indemnified against any claim which may be made against the Bank or loss, which may be suffered by the bank on account of any negligence, fraud, theft, robbery, forgery or any wrongful action/ inaction or breach of this agreement by vendor or its agents or its employees on account of engaging the services from vendor.

14. Termination.

The Bank, by written notice sent to the Company, may terminate the Contract, in whole or in part, at any time for its convenience by giving a cure period of 30 days. The notice of termination shall specify that termination is for the Bank's convenience, the extent to which performance of the Company under the contract is terminated, and the date upon which such termination becomes effective.

14.1 Termination for Default:

The Bank, without prejudice to any other remedy for breach of Contract, by giving 30 days' written notice of default sent to the vendor, may terminate this Contract in whole or in part:

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

a) if the vendor fails to deliver the goods/ services within the period(s) specified in the Purchase Order

or

b) if the Bidder fails to perform any other obligations(s) under the Contract.

In the event of the Bank terminating the Contract in whole or in part, the Bank may procure, upon such terms and in such manner, as it deems appropriate, goods and related services, similar to those undelivered, and the vendor shall be liable to the Bank for any excess costs for such similar Hardware and related services subject to the maximum cap of 10% of the undelivered portion. However, the vendor shall continue performance of the Contract to the extent not terminated.

14.2 Termination for Insolvency:

The Bank may at any time terminate the Contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.

14.3 Termination for violation of Integrity Pact:

The vendor agrees that if they make incorrect statement on the Integrity Pact, and found later, i.e., after awarding of the contract, the contract is liable to be terminated for such reason.

14.4 Termination for other actions:

The bank has the right to terminate the agreement with immediate effect if the Vendor is blacklisted or in case any fraud, forgery, theft, robbery or any wrongful action/ inaction or breach of this agreement caused by Vendor or its agents or its employees.

15. Termination Assistance.

15.1 Vendor shall, upon Bank's request, continue the performance of the Services during the Termination Assistance Period. The quality and level of performance during the Termination Assistance Period shall not be degraded. After the expiration of the Termination Assistance Period, Vendor shall (i) provide support to the extent of answering questions from Bank regarding the Services on an "as needed" basis and (ii) deliver to Bank any remaining Bank-owned reports and documentation still in Vendor's possession.

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- 15.2 Each Party shall, upon the later of (i) the expiration or termination of this Agreement and (ii) the last day of the Termination Assistance Period (the "End Date"):
- (a) return, destroy or erase all Intellectual Property of the other Party; and
 - (b) return to the other Party all assets owned, licensed, or leased by the other Party.

16. Resolution of Disputes:

The Bank and the vendor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute between them on any matter connected with the contract or in regard to the interpretation of the context thereof.

In case of any disagreement or dispute between the Bank and the vendor which remains unresolved after discussions, the dispute will be resolved in a manner as outlined hereunder.

1. In the event of any dispute between the bank and the vendor in case both the parties are agreeable, they shall try to settle dispute through mediation before the panel of IEMS in a time bound manner. The fees/ expenses for dispute resolution shall be equally shared by both Bank and the vendor.
2. In case the dispute remains unresolved even after mediation by the panel of Independent External Monitors, such differences and disputes shall be referred, at the option of either party, to the arbitration of one single arbitrator to be mutually agreed upon and in the event of no consensus, the arbitration shall be done by three arbitrators, one to be nominated by the Bank, one to be nominated by the successful bidder and the third arbitrator shall be nominated by the two arbitrators nominated as above. Such submission to arbitration will be in accordance with the Arbitration and Conciliation Act 1996. Upon every or any such reference the cost of and incidental to the references and award shall be at the discretion of the arbitrator or arbitrators or Umpire appointed for the purpose, who may determine the amount thereof and shall direct by whom and to whom and in what manner the same shall be borne and paid. In case of Arbitration the same shall be done in accordance with the Rules of Arbitration of the "SCOPE" and the award made in pursuance thereof shall be final and binding on the parties. Courts of Hyderabad city shall alone have jurisdiction to the exclusion of all other courts, in respect of all differences and disputes envisaged above.

17. Force Majeure:

No Party shall be liable to the other Party hereto for delays in performance of its obligations hereunder due to riot, act of God, war, fire, flood, invasion, earthquake, epidemics, interruption of transportation, embargo, explosion, strike, lockout or other labour troubles, actions of governmental authority, or any other causes similar to the forgoing which are beyond the reasonable control of such Party; the performance of obligations hereunder shall be suspended during, but no longer than, the existence of such cause. Performance of obligations is excused only for the time delay imposed by such causes and only to the extent that alternative means of performance are unavailable. If either Party is affected by Force Majeure, it shall forthwith notify the other Party of its nature and extent.

18. Assignment:

The vendor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Bank's prior written consent.

19. Notices:

Except as otherwise specified in this Agreement, all notices, requests, consents, approvals, agreements, authorizations, acknowledgements, waivers, and other communications required or permitted under this Agreement shall be in writing and shall be sent by e-mail, facsimile or delivered by hand or post.

20. Waivers:

No delay or omission by either Party to exercise any right or power it has under this Agreement shall impair or be construed as a waiver of such right or power. A waiver by any Party of any breach or covenant shall not be construed to be a waiver of any succeeding breach or any other covenant. All waivers must be signed by the Party waiving its rights.

21. Entire Agreement:

This Agreement and the Schedules to this Agreement represent the entire agreement between the Parties with respect to its subject matter, and there are no other representations, understandings, or agreements between the Parties relative to such subject matter.

22. Amendments:

No amendment to, or change, waiver or discharge of, any provision of this Agreement shall be valid unless in writing and signed by an authorized representative of each of the Parties.

23. Governing Law and Jurisdiction:

This Agreement and the relationship between hereto shall be governed by the laws of India.

24. Disaster Recovery and Business Continuity Plan:

The vendor should have a clear Disaster Recovery and Business Continuity plan in place for support services and shall submit the BCP plan to the Bank. It is to be ensured that the BCP plan for Disaster Recovery must have arrangements in different seismic zones.

SCHEDULE A

1. Scope of Services/ Technical Specification/ Terms and Conditions:

As per referred tender/ RFP/ PO terms and its subsequent amendments (if any).

2. Other terms and conditions:

- a) Vendor shall have a clear Disaster Recovery and Business Continuity Plan in place for support services and shall submit the BCP plan to the Bank.

It is to be ensured that the BCP plan for Disaster recovery must have arrangements in different seismic zone

- b) Vendor to do complete background check of the proposed engineers and give declaration to the Bank in this regard.
- c) Vendor has to submit a letter duly signed by his employees wherein the vendor will identify his employee as a person deputed to the Bank for discharging duties in terms of the agreement with the bank and the employee undertaking to abide by all the rules and regulations of the bank while discharging his duties in the Bank.
- d) Vendor has to obtain Non-Disclosure Cum Confidentiality undertaking letter from each of the employee for deputation to the Bank. In the said undertaking, the vendor will be held liable for any loss or damage caused to the bank because of any breach of terms of undertaking letter or any other terms specified by the bank in writing, either by the vendor or its employees or by both.

**Chief Executive Officer
DCCB Mahabubnagar**

**L1 Bidder
Authorized signature with company seal**

ANNEXURE IX-FORMAT FOR COMMERCIAL BID

(NOT TO BE SUBMITTED ALONG WITH TECHNICAL BID)

1. Name of Bidder :
2. Address of Corporate Office :

TABLE I - 8 CHANNEL CCTV SYSTEM:

Sl. No.	CCTV Component	Make/ Model Planned to be Installed by Bidder	Rate (Rs)	Estimated Qty	Amt.	GST (Rs)	Tot. Amt. (Rs)
1.	8 - Ch NVR with Minimum 2 Sata						
2.	Surveillance HDD (8 TB)						
3.	2 MP IR Dome IP Camera (Fixed lens)						
4.	2 MP IR Bullet IP Camera (Fixed lens)						
5.	8-Port 10/100/1000M PoE S/w with 2 uplinks						
6.	Cat-6 STP Unarmored Cable (Mtr)						
7.	25 MM PVC Conduit						
8.	Lockable 4U Rack Wall Mount for housing 8 Channel NVR including fan and Power Distribution Unit with 5 mtr cable						
9.	Cordless Mouse						
10.	HDMI Cable, 10 Mtr						
11.	VGA Cable, 10 Mtr						
12.	CAT 6 STP RJ45 Modular Plug						
13.	IP Rated PVC Junction Box for CCTV Cameras 4x4 Inches Square Soft box						
14.	Cat 6 Patch Chord, 1 Mtr						
15.	Face Plate with I/O module in PVC Back Box						
16.	RJ 45 to HDMI Converter						
17.	RJ 45 to VGA Converter						
18.	Add/ mention any other item(s) if required						
19.	Total (cost for 8 Channel NVR CCTV system)						
	Warranty Period (In Years)						

*** For rate purpose only, item will be utilized in case of requirement during installation. Cameras count may be vary +/-10%.**

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
NETWORK BASED CCTV SYSTEMS**

TABLE II - 32 CHANNEL CCTV SYSTEM:

Sl. No.	CCTV Component	Make/ Model Planned to be installed by Bidder	Rate (Rs)	Estimated Qty	Amt.	GST (Rs)	Tot. Amt. (Rs)
1.	16 - Ch NVR with Minimum 2 Sata						
2.	Surveillance HDD (10 TB)						
3.	2 MP IR Dome IP Camera (Fixed lens)						
4.	2 MP IR Bullet IP Camera (Fixed lens) mounting						
5.	16-Port 10/100/1000M PoE Switch with 2 uplinks						
6.	Cat-6 STP Unarmored Cable (Mtr)						
7.	25 MM PVC Conduit						
8.	Lockable 4U Rack Wall Mount for housing 16 Channel NVR including Fan and Power Distribution Unit with 5 mtr cable						
9.	Cordless Mouse						
10.	HDMI Cable, 5 Mtr						
11.	VGA Cable, 5 Mtr						
12.	CAT 6 STP RJ45 Modular Plug						
13.	IP Rated PVC Junction Box for CCTV Cameras 4x4 Inches Square Soft box						
14.	Cat 6 Patch Chord, 1 Mtr						
15.	Face Plate with I/O module in PVC Back Box						
16.	RJ 45 to HDMI Converter						
17.	RJ 45 to VGA Converter						
18.	Add/ mention any other item(s) if required						
19.	Total (cost for 32 Channel NVR CCTV system)						
	Warranty period(in years)						

*** Estimated quantity is for the purpose of quoting the rate only. The item will be utilized in case of requirement during installation. Cameras count may be vary +/-10%. Final bill shall be made on the actual items utilized/installed.**

TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

TABLE III – AMC (4 Quarterly Visit charges) COST FOR AFTER WARRANTY 1st YEAR TO 5TH YEAR (8 CHANNEL CCTV SYSTEM):

Sl.No	Description	Rate in Rs.	GST	Total Price	AMC
4.	AMC for the NVR based CCTV system for 4 th year				Comprehensive with inclusive of spare parts
5.	AMC for the NVR based CCTV system for 5 th year				Comprehensive with inclusive of spare parts
6.	TOTAL AMC COST for 21 branches				

TABLE IV –AMC (4 Quarterly Visit charges) COST FOR 1st YEAR TO 5TH YEAR (32 CHANNEL CCTV SYSTEM):

Sl.No	Description	Rate in Rs.	GST	Total Price	AMC
4.	AMC for the NVR based CCTV system for 4 th year				Comprehensive with inclusive of spare parts
5.	AMC for the NVR based CCTV system for 5 th year				Comprehensive with inclusive of spare parts
6.	TOTAL AMC COST for 1-Head Office				

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
NETWORK BASED CCTV SYSTEMS**

TABLE V – TOTAL COST:

Sl.No	Description	Total Price in Rs. Inclusive of GST
1)	8-Channel CCTV System with Three year warranty as per Table-I	
2)	32-Channel CCTV System with Three year warranty as per Table-II	
3)	Cost of installation, Commissioning & Testing (Including other misc. items) Along with Submission of Commissioning Report.	Cost at 21 branches, Head Office •Rs..... • GST Rs • Total cost Rs.....
4)	Cost for de-installation of old/ existing DVR based CCTV systems including all cameras/ wiring/ accessories.	Cost at 21 branches, Head Office • Rs..... • GST Rs • Total cost Rs.....
5)	Total cost for AMC as per Sl.No 6 Table III	
6)	Total cost for AMC as per Sl.No 6 Table IV	
7)	TOTAL PROJECT COST	

1. This shall be inclusive of all the components and services mentioned in the tender document as per scope mentioned in Annexure – I.
2. Payment will be made on the actual consumption after verification.
3. The rates shall be valid for the period of 12 months for any number of CCTV systems.
4. In case of any additional requirement, the rates quoted in the commercial bid shall be valid for a period of 12 months and additional order shall be placed at the same rates during the currency of contract.
5. Prices quoted shall be inclusive of all **taxes, duties and GST**.
6. Bidder has to show the bifurcation/details of applicable GST (CGST/SGST/IGST) in every invoice. Any upward / downward revision in GST will be borne by Bank.
7. Bidder has to quote only one Make and model (respective hardware) of each product in the Commercial Bid. Multiple model/brand and/or multiple price for each product if quoted by the bidder will render the Commercial Bid 'invalid', and the bid will be rejected.
8. The prices quoted should also include charges towards freight, forwarding, delivery, installation, insurance charges, transportation, configuration/reconfiguration, and integration. Bank will not pay any additional charges other than those mentioned above for deriving TCO.

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
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L1 bidder will be determined based on the total cost of ownership (TCO) quoted by any of the technically shortlisted bidders under Table V SL. No: 7 (Total)

We certify that the items quoted above meet all the technical specifications, Functional requirements, technical requirements as per Annexures of this tender and prices quoted are all in compliance with the terms of this tender. We also confirm that we agree to all the terms and conditions mentioned in this tender document.

Authorized Signatory:

Name and Designation:

Office Seal with date

**TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF
NETWORK BASED CCTV SYSTEMS**

ANNEXURE X-UNDERTAKING FROM OEM

To
Chief Executive Officer
The Mahabubnagar District Cooperative Central Bank Ltd., Mahabubnagar

Dear Sir,

SUPPLY & MAINTENANCE OF NVR BASED CCTV SYSTEMS IN MDCCB BRANCHES

UNDERTAKING BY OEM

TENDER NO:

(On Original Equipment Manufacturer (OEMs) letter head)

1. We confirm that (name of the agency).... having its registered office at is our authorized Service Provider/ System Integrator (SP/ SI) with effect from
2. We undertake the following for the conduct of the subject tender by the Bank and execution of the contract by our authorized SP/ SI.
 - (a) To provide local audit support anytime without any additional cost.
 - (b) To **provide Warranty Certificate(s) with Make, Model & Serial Number mentioned in the certificate for each item manufactured by the company.**
 - (c) To **provide replacement spares for a minimum period of 7 (Seven) years** from the date of issuance of RFP by the Bank.
 - (d) To **ensure the supply of all the CCTV items required by the SI / SP within 30 days** of firm demand / work order issued by the bank.
 - (e) We understand that **non-confirmation of the same would render SI / SP disqualified in the Technical Bid.**
 - (f) We also understand that there may be **penalty on SI / SP in case of exceeding the time limit** laid down by the Bank for Installation and commissioning of CCTV systems in all the Branches as per the work order.

Yours faithfully,
Authorized Signature with Company Seal